7121

Before the

UNITED STATES COPYRIGHT ROYALTY BOARD

Library of Congress

Washington, D.C.

ORIGINAL

In Re:

: Docket No.

: 15-CRB-0001-WR

: 15-CRB-0001-WR
Determination of Royalty : (2016-2020)
Rates and Terms for : Volume 26-PUBLIC
Ephemeral Recording and : Pages 7121-7153
Digital Performance of : Pages 7185-7192
Sound Recordings (Web IV) : Pages 7232-7244

PUBLIC SESSION

Washington, D.C.

Tuesday, June 2, 2015

The hearing in the above-entitled matter was convened at 9:15 a.m.

BEFORE COPYRIGHT ROYALTY JUDGES:

SUZANNE M. BARNETT, CHIEF JUDGE

DAVID R. STRICKLER, JUDGE

JESSE FEDER, JUDGE

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   Bonnie L. Russo, Capital Reporting Company
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2		
3	(PUBLIC SESSION)	
4		
5	CHIEF JUDGE BARNETT: Good morning.	
6	Please be seated.	
7	You have been here before, have you	
8	not?	
9	THE WITNESS: I have.	
10	CHIEF JUDGE BARNETT: You remain under	
11	oath. You may be seated.	
12	JONATHAN BENDER,	
13	having been previously duly sworn, to tell the	
14	truth, the whole truth and nothing but the truth,	
15	testified as follows:	
16	CHIEF JUDGE BARNETT: Ms. LeMoine and	
17	Ms. Pope were going to resolve something but they	
18	are not here this morning.	
19	MR. ANGSTREICH: Ms. LeMoine sent an	
20	e-mail to either the group or to you as well saying	
21	that she couldn't be here today and asked you to do	
22	it tomorrow morning.	
23	CHIEF JUDGE BARNETT: That will be	
24	fine.	
25	MR. JOSEPH: Your Honor, I was going to	

7128 wait on this and I am certainly willing to do it at Your Honor's pleasure, but there was some witness testimony and exhibits that we agreed to offer. 3 can do it, I can do it later. I know we have a 5 witness on the stand. CHIEF JUDGE BARNETT: Why don't we do 6 7 it between witnesses. 8 MR. JOSEPH: Thank you, Your Honor. 9 CHIEF JUDGE BARNETT: Thank you. 10 Mr. Choudhury. DIRECT EXAMINATION BY COUNSEL FOR SOUNDEXCHANGE 11 12 BY MR. CHOUDHURY: 13 Q. Good morning, Mr. Bender. Welcome 14 back. 15 Α. Thank you. 16 I know you were here a few weeks ago 17 with your direct testimony. I take it you also submitted rebuttal testimony in this proceeding? 18 19 Α. I did. 20 Can you turn to Tab 1 of your binder. 21 What is this document? 22 Α. This is my rebuttal testimony. 23 Q. Is the information in your written testimony true and correct? 25 Α. It is.

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	1	MR. CHOUDHURY: Your Honor, at this
	2	time we'd move for admission of SX 23.
	3	CHIEF JUDGE BARNETT: Hearing no
	4	objection, 23 is admitted.
	5	(SoundExchange Exhibit 23 was admitted
	6	<pre>into evidence.)</pre>
	7	BY MR. CHOUDHURY:
	8	Q. Could I also ask you to turn to Tab 2
	9	of your binder.
	10	MR. CHOUDHURY: It is 23.
	11	CHIEF JUDGE BARNETT: I thought that is
	12	what you said. I looked at it, oddly enough.
	13	BY MR. CHOUDHURY:
	14	Q. If you could turn to Tab 2.
	15	A. Yes.
	16	Q. What is this document?
	17	A. These are the reply comments of
	18	SoundExchange.
•	19	Q. And did you have input into the
	20	creation of these comments?
	21	A. I did.
.	22	Q. Are these the same comments you refer
	23	to in your written rebuttal testimony?
]	24	A. They are.
:	25	Q. And these are comments you reviewed in
1		

7130 putting together your testimony? 2 Α. Yes. 3 MR. CHOUDHURY: Your Honor, we'd move introduce into evidence SX 125. 5 MR. MILLS: Objection. Hearsay. 6 MR. ANGSTREICH: Same objection. 7 CHIEF JUDGE BARNETT: Thank you for not me tooing. 8 9 MR. MILLS: Can I expand, Your Honor? 10 CHIEF JUDGE BARNETT: You may. 11 MR. MILLS: It's a 96-page document for 12 legal argument that has been entered into the notice of record another proceeding that is before 13 14 the judges in that proceeding. 15 CHIEF JUDGE BARNETT: Yes, it is. And 16 we can take official notice and we will do that rather than admitting it into this proceeding. 17 18 Unless there is particular reason you think it 19 needs to be a part of this record in this 20 proceeding. 21 MR. CHOUDHURY: No, Your Honor, that is 22 fine by us. 23 Mr. Nichols, if you could put up the 24 slide please. 25 BY MR. CHOUDHURY:

7131 Mr. Bender, if you could take a look at 1 Q. the slide, are these the term's proposals discussed in your rebuttal testimony? 3 Α. Yes. Mr. Bender, we're going to go through every single one of these this morning, right? 7 No thank you. Α. So we are just going to focus on a 8 couple, right? 10 Α. Yes. 11 If I could ask you to -- first, let's talk about the statement of accounts corrections 13 and overpayments. 14 Now Pandora has proposed that the 15 services should be allowed to make good-faith 16 revisions to statements of accounts. 17 Α. Yes. 18 Do you agree with that proposal? 19 Α. No. 20 And who is responsible for the accuracy 21 of a statement of account in the first instance? 22 The services themselves. Α. 23 So now I want you to imagine that a service submits a statement of account and many 24 months later, adjusts the statement to reduce the 25

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- 1 amount it owes.
- 2 How would this downward adjustment
- 3 affect SoundExchange's operations?
- 4 A. This presents a real operational burden
- 5 and a lot of complexity. The first thing you do is
- 6 you have to go back to the period in question and
- 7 in effect undistribute that log. We have to roll
- 8 back all of the payments, all the transactions,
- 9 hundreds of thousands of lines and logs and then
- 10 recalculate based on the new number and then come
- 11 up with a net difference, which we have to report
- 12 to all of our 25,000 pays.
- Q. When you report to pays, how do you go
- 14 about doing that?
- 15 A. We create debits in their account which
- 16 will appear in their next royalty statement.
- 17 Q. How do the debits work to claw back
- 18 royalty?
- 19 A. So if you have a debit in your account,
- 20 as a new income stream from royalties comes in, we
- 21 will take the debit from that new royalty stream.
- Q. And do you have to notify the payees of
- 23 this?
- 24 A. It's in their royalty statement. They
- 25 will see it but we will get a lot of calls.

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- 1 Q. And when you get those calls, what
- 2 kinds of issues do you have to deal with with the
- 3 payees?
- 4 A. For artists in particular, you run into
- 5 tax issues, depending on the timing of the
- 6 restatement, they may have to readjust their taxes,
- 7 refile their tax returns. Similarly, a lot of
- 8 artists have agreements with producers who produce
- 9 their records who share in their royalty stream.
- 10 If the royalty stream changes, they have to go back
- 11 to the producers and readjust the payment to the
- 12 producers.
- 13 Q. Those are issues that SoundExchange has
- 14 to then deal with when it notifies the payees?
- 15 A. Absolutely.
- 16 O. If a deduction is assessed on an
- 17 artist's royalty statement, is that always
- 18 recovered?
- 19 A. No, it's not. In fact, experience
- 20 shows that there is -- often, you know, they won't
- 21 be able to recover all of the debit.
- Q. What happens if the debit isn't
- 23 recovered?
- 24 A. This creates unrecoverable debt on --
- 25 unrecoverable debt on our books which we attempt to

- 1 recover over time but after a certain period, we
- 2 take it against our administration fee.
- 3 Q. And who was the administration fee --
- 4 MR. ANGSTREICH: If I can object to
- 5 that last -- I have been searching, as Mr.
- 6 Choudhury has been going through, I just can't find
- 7 any of this in Mr. Bender's rebuttal testimony.
- 8 There's references -- there is a paragraph on this
- 9 proposal, but I don't see the treatise we have just
- 10 gotten.
- MR. CHOUDHURY: Your Honor, if you look
- 12 on Page 5, and I will point you to -- four lines up
- 13 from the bottom, I think he's just explaining where
- 14 he says the statements of account, these
- 15 corrections are disruptive of the orderly and
- 16 efficient flow of royalties.
- MR. ANGSTREICH: That is a lot packed
- 18 into six words, what we just heard from Mr. Bender.
- 19 CHIEF JUDGE BARNETT: It is, but I
- 20 think it is of assistance to the judges to
- 21 understand what those words entail. Please unpack,
- 22 if you will.
- BY MR. CHOUDHURY:
- Q. So Mr. Bender, who is the
- 25 administrative fee assessed against?

- 1 A. All of our payees share equally, so in
- 2 this case, the debit of an individual artist would
- 3 be spread out, I guess, unfairly across everybody.
- 4 Q. Now let's say there is a downward
- 5 correction because the services overpaid or claims
- 6 to have overpaid. Do you think SoundExchange
- 7 should make an interest payment back to the service
- 8 for the overpayment amount?
- 9 A. No. That's actually a little crazy, we
- 10 have already paid out the money. That money is
- 11 gone. I don't know where we would earn the
- 12 interest.
- 13 Q. Mr. Bender, how frequently do you
- 14 receive these downward adjustment requests from
- 15 services?
- 16 A. Pretty infrequently. We haven't
- 17 allowed them beyond a 90-day window.
- Q. Can you think of any recent examples?
- 19 A. We actually did have a recent example
- 20 with a large Webcaster as asserted.
- 21 Q. Mr. Bender, I should tell you, we are
- 22 in open session so, you know, if we want to talk
- 23 about any specifics, we need to go in closed
- 24 session, maybe we can get back to that at the end
- 25 if we need to.

7136 1 Α. That's fine. 2 Let's move on to Pandora's proposal about the late fee. 3 Α. Yes. 5 Pandora proposes to have only one late fee applied to both the statement of accounts and 7 the royalty payment. Are you aware of that proposal? 9 Α. Yes. 10 Do you agree with that proposal? 11 Α. No, I don't. 12 In your testimony, you say that royalty Q. payments and statements of accounts serve different 13 14 functions. 15 That's right. What do you mean by that? 16 17 Α. Well, the statement of accounts is the 18 service's self-reporting calculation of what the royalty liability is for a given broadcast period, 19 20 whereas the payment is simply a transfer of funds 21 from their bank to our bank. 22 Q. So let's just take this one step at a time. Let's say you have a service that's going to 23 be late on their royalty payment. 25 Α. Yes.

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1 0. Is there any value to SoundExchange to getting the statement of account in that instance before the royalty payment? Α. Absolutely. There is knowing that the service has acknowledged a royalty liability for the broadcast period is a great help to us because then our operationally, one, we have a liability on the books, a receivable, and when we go to enforce the collection, we are able to go to the services, 10 you filed this statement of account for this 11 amount, can you tell us when this payment will be 12 forthcoming. 13 Q. Do you think if Pandora's proposal is 14 adopted that you will be receiving in that instance 15 the statements of accounts that trail the royalty 16 rate? 17 MR. ANGSTREICH: Objection, Your Honor, 18 calls for speculation on the part of the witness. 19 CHIEF JUDGE BARNETT: Sustained. 20 BY MR. CHOUDHURY: 21 Now let's talk about the other Ο. 22 Say you have a service that is going to be late on its royalty payments, would there be --23 24 or I think that may have been the one I just did. 25 Let me ask about the other. Let's say

- 1 that you have a statement that is going to be late
- 2 on their statement of -- a service that's going to
- 3 be late on their statement of account. Is there a
- 4 benefit to you in receiving the royalty payment
- 5 before that?
- 6 A. Absolutely. It is good to have the
- 7 payment and similarly, it lets us know that the
- 8 service acknowledges a royalty obligation for that
- 9 royalty period, and again, that is, you know, we go
- 10 back to the service and say we received your
- 11 payment, when can we get the calculation and the
- 12 statement of account.
- 13 Q. Now, what role does the late fee
- 14 provision play in SoundExchange's operations?
- 15 A. It is crucial. It's the only tool that
- 16 we have to ensure that services pay on a timely
- 17 basis.
- Q. Do you have any operation staff you
- 19 dedicate to late fee issues?
- 20 A. Yes, we have a licensed relations group
- 21 that their sole function is to work with
- 22 licensees --
- MR. ANGSTREICH: Again, Your Honor,
- 24 move to strike again. This is not in the
- 25 testimony.

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1	CHIEF JUDGE BARNETT: Sustained.		
2	BY MR. CHOUDHURY:		
3	Q. Let me ask you one more question, Mr.		
4	Bender: If the late fee provision was weakened,		
5	how would that affect SoundExchange's operations?		
6	A. We would get a lot more late payments		
7	and late statements and the net result is artists		
8	would get paid later and later.		
9	MR. CHOUDHURY: That's all my		
10	questions.		
11	CHIEF JUDGE BARNETT: Thank you,		
12	Mr. Choudhury.		
13	CROSS-EXAMINATION BY COUNSEL FOR IHEARTMEDIA		
14	BY MR. ANGSTREICH:		
15	Q. Good morning, Mr. Bender.		
16	A. Good morning.		
17	Q. So you testified that SoundExchange	:	
18	incurs administrative costs when payments or the		
19	statement of accounts are submitted late; isn't		
20	that right?		
21	A. That's right.		
22	Q. But your rebuttal testimony doesn't		
23	include any quantification of those costs, does it?		
24	A. No.		
25	Q. And your rebuttal testimony doesn't		

- 1 include any analysis that compares the
- 2 administrative costs you contend SoundExchange
- 3 incurs with the amount SoundExchange recovers under
- 4 the 1.5 percent late fee, does it?
- 5 A. Except there's extra staff to deal with
- 6 this.
- 7 Q. But your testimony doesn't attempt to
- 8 compare the collections under the late fee with the
- 9 costs SoundExchange incurs, does it?
- 10 A. We analyze each transaction and assign
- 11 a cost to each transaction that we get.
- 12 Q. There are no numbers in your testimony
- 13 that say, we incur --
- 14 A. That's right.
- 15 O. -- this much in costs and we recover
- 16 this much in late fees. It's not in there, is it?
- 17 A. Not on a transaction basis, no.
- 18 Q. Not on any basis.
- 19 A. \$30 million is our administrative fee.
- 20 Q. But you also testified that -- you are
- 21 aware that iHeartMedia has proposed using the tax
- 22 underpayment penalty in place of the 1.5 percent
- 23 late payment fee, correct?
- 24 A. Yes, I am aware of that.
- Q. You testified that that penalty which

7141 the IRS uses doesn't create sufficient incentive to meaningful encourage timely submission of payments 3 and statements of accounts, don't you? That's correct. Α. But your rebuttal testimony doesn't include any analysis of the incentives that either 6 of these late fees propose or create, does it? 8 Α. Incentives -- I mean, the IRS has other tools, we do not. 10 You testified that it doesn't Ο. 11 meaningful encourage, correct? 12 Α. Say it again. 13 Your testimony is that the tax Q. 14 underpayment penalty would not meaningfully -- or 15 create sufficient incentive to meaningfully 16 encourage timely submission of payments, does it? 17 Α. That's right, yes. 18 Q. But you have done no analysis to 19 quantify the level of incentive that that would 20 create as compared to the 1.5 percent late fee, 21 have you? 22 Α. It's much lower. 23 Ο. Okay. You testified also that 30 days

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would give the services more than enough time to

submit accurate accounting statements, don't you?

7142 1 Α. Yes. 2 Q. But again, your rebuttal testimony does not identify any of the steps that a service has to 3 undertake in order to create that statement, does 5 it? No, I didn't lay it out. 6 Α. 7 Your rebuttal testimony doesn't Q. quantify how long any of those steps take, does it? 9 MR. CHOUDHURY: Objection, Your Honor. 10 This is actually about his direct testimony. 11 That's where he makes the 30-day proposal. This is 12 beyond the scope. 13 BY MR. ANGSTREICH: 14 If you could look, Mr. Bender, at Page Q. 15 6 of your written rebuttal testimony. 16 Α. Yes. 17 Q. And on Page 6 of your written rebuttal 18 testimony, don't you say that 30 days would give 19 the services more than enough time to submit 20 accurate accounting statements? 21 Α. Yes. 22 MR. CHOUDHURY: Your Honor.

CHIEF JUDGE BARNETT: In my direct

testimony, I explain that a 30 day -- okay, so we

23

24

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are past.

7143 1 MR. ANGSTREICH: He is responding -but he is rebutting our proposal which he didn't have at the time of his direct statement to keep it 3 at 45 days. 5 CHIEF JUDGE BARNETT: You can ask questions about what is wrong with 45, but he's 7 already explained the 30. 8 MR. ANGSTREICH: Okay. BY MR. ANGSTREICH: Mr. Bender, you understand that 10 Q. 11 SoundExchange's proposal is that if a licensee underpays, a 1.5 percent late fee should apply, 12 13 right? 14 Α. That's correct. 15 And you understand further that under SoundExchange's proposal, if the licensee makes a 17 mistake and overpays, the labels and artists get to 18 keep that unearned money; isn't that right? 19 Α. That's correct. 20 That's true even if the licensee 21 notifies SoundExchange the next month of the 22 mistake; isn't that right? 23 That's correct. Α. 24 Q. Isn't it true, Mr. Bender, that 25 SoundExchange has a process for adjusting

7144 particular accounts to rectify reporting and other errors that occurred in prior distributions? 3 On a track-by-track basis, yes. Α. So if SoundExchange makes a mistakes and distributes too much money to a particular copyright owner in a month, it will fix that by reducing payments to that copyright owner in the future, won't it? 9 Α. On a track-by-track basis. But if a service makes a mistake, the 10 11 artists just keep the money? 12 Α. Well, that is on a log. Yes. That is 13 hundreds of thousands of records versus an individual record. 14 15 MR. ANGSTREICH: Thank you, Mr. Bender. 16 MR. LARSON: No questions here. 17 CROSS-EXAMINATION BY COUNSEL FOR NAB 18 BY MR. MILLS: 19 Q. Welcome back, Mr. Bender. 20 Α. Thank you. 21 In your rebuttal testimony, you have 22 commented on many of these proposed changes to the definition of performance; is that right? 23 24 Is that better? 25 Α. Thank you, yes.

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1	Q. In your rebuttal testimony, you have
2	commented on NAB's proposed changes to the
3	definition of performance; is that correct?
4	A. Yes.
5	Q. And one of NAB's proposed changes is to
6	exclude performances of 15 seconds or less in
7	duration, correct?
8	A. That's right.
9	Q. And in opposing this exclusion in your
10	testimony, you assert that services shouldn't allow
11	listeners to skip songs which would cut down on the
12	service's financial obligations for sole
13	performances, correct?
14	A. That's right.
15	Q. But listeners cannot skip songs on a
16	simulcast over the air broadcast, can they?
17	A. That's correct.
18	Q. You also comment on NAB's other
19	proposed exclusion from the definition of
20	performance, which is an exclusion for second
21	connections to the same sound recordings from
22	someone from the same IP address, correct?
23	A. That's right.
24	Q. As part of your discussion of the
25	issue, you address the written direct testimony of

- 1 Mr. Gadhoury?
- 2 A. Yes.
- 3 Q. And in his testimony, Mr. Gadhoury
- 4 identified some technical issues that could be
- 5 encountered in counting streaming performances
- 6 which might result in a performance being counted
- 7 twice, correct?
- 8 A. Yes.
- 9 Q. Your testimony does not assert that the
- 10 technical issues cited by Mr. Gadhoury are
- 11 implausible, correct?
- 12 A. No. But the same IP address fails to
- 13 acknowledge that my company has a single IP
- 14 address, so all of my staff who are listening to
- 15 Pandora at any given time would be on the same IP
- 16 address.
- 17 Q. But just to be clear, you are not
- 18 asserting that the technical issues that Mr.
- 19 Gadhoury raised are implausible, correct?
- 20 A. I would say rare, if not implausible.
- 21 Q. And you stated in your testimony that
- 22 in your view, quote: "Any reconnection made by the
- 23 same listener's device due to a technical glitch
- 24 would not be a second performance under the
- 25 regulations, "correct?

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1	A. Can you direct me to the line.
2	Q. Sure. On Page 13 of your testimony,
3	the fourth line down, you state: "Accordingly, any
4	reconnection made by the same listener's device due
5	to a technical glitch could not be a second
6	performance under the current regulation," correct?
7	A. Yeah.
8	Q. I just asked if you said it, Mr.
9	Bender.
10	A. Yes, that's right.
11	Q. Thank you.
12	MR. MILLS: No further questions.
13	CHIEF JUDGE BARNETT: Any other
14	questions? Judges? Redirect?
15	MR. CHOUDHURY: No redirect.
16	CHIEF JUDGE BARNETT: Thank you, Mr.
17	Bender. You are excused.
18	THE WITNESS: Thank you very much.
19	(Witness excused.)
20	MR. POMERANTZ: Your Honor, our next
21	witness is Mr. Van Arman.
22	CHIEF JUDGE BARNETT: Good morning,
23	Mr. Van Arman. You remain under oath.
24	DARIUS VAN ARMAN, having been
25	previously duly sworn, to tell the truth, the whole

7148 truth, and nothing but the truth, testified as follows: 3 MR. CHOUDHURY: Your Honor, we are happy to start, but I didn't know if you wanted to do the exhibits first. CHIEF JUDGE BARNETT: Mr. Joseph, did 6 7 you want to deal with some exhibits at this time? 8 MR. JOSEPH: I'm happy to, Your Honor. 9 I am trying to catch attention while we were 10 transitioning, but -- while I am up, Your Honor, 11 and I would offer the written direct testimony of 12 Julie Koehn, K-O-E-H-N, that's NAB Exhibit 4006, 13 the attachments to that testimony is NAB Exhibits 4124 and 4125. The written direct testimony of 14 15 Johnny Chiang, C-H-I-A-N-G, that's NAB 4004. 16 attachments to that testimony are NAB Exhibits 4126 17 and 4127, and the written direct testimony of 18 Jean-Francis Gadhoury, G-A-D-H-O-U-R-Y, that's NAB 19 Exhibit 4007. 20 MR. POMERANTZ: No objection, Your 21 Honor. 22 CHIEF JUDGE BARNETT: Those exhibits 23 are admitted. Thank you. 24 (NAB Exhibit 4006 was admitted into

25

evidence.)

7149 (NAB Exhibits 4124 and 4125 were 1 admitted into evidence.) 3 (NAB Exhibit 4004 was admitted into evidence.) 5 (NAB Exhibits 4126 and 4127 were admitted into evidence.) 7 (NAB Exhibit 4007 was admitted into evidence.) 8 9 MR. JOSEPH: Thank you, Your Honor, and 10 while I have the Courts here, I might as well press my luck. Pursuant to the agreement of the parties, 11 I'm now wearing my NRBNMLC hat rather than my NAB 13 hat, I would offer the written direct testimony of Joseph Emert, that's NAB -- that's E-M-E-R-T, 14 that's NAB -- NRBNMLC Exhibit 7000 and the 15 attachments Exhibit 7001, 2, 3, 4, 5, 6, 7, 8, 9 17 and 10, along with NRBNMLC Exhibits 7025 and 7026 18 pursuant to the agreement of the parties. 19 MR. POMERANTZ: No objection, Your 20 Honor. 21 CHIEF JUDGE BARNETT: Those exhibits are admitted on behalf of NRBNMLC. 23 (NRBNMLC Exhibits 7000 to 7010 were 24 admitted into evidence.) 25 (NRBNMLC Exhibits 7025 and 7026 were

7150 admitted into evidence.) 2 CHIEF JUSTICE BARNETT: Mr. Choudhury? 3 DIRECT EXAMINATION BY COUNSEL FOR SOUNDEXCHANGE BY MR. CHOUDHURY: 5 Mr. Van Arman, welcome back. It is like a reunion in this place. 7 You were previously here in the direct Did you also prepare rebuttal testimony? 8 phase. Α. Yes, I did. 10 Q. If you can turn to Tab 2 in your 11 binder. 12 Is this your written rebuttal 13 testimony? 14 Α. It is. 15 Is the information in your written 16 rebuttal testimony true and correct? 17 Α. Yes. 18 MR. CHOUDHURY: Your Honor, we'd move for the admission of SX 30. 19 20 MR. YOLKUT: No objection, Your Honor. 21 CHIEF JUDGE BARNETT: 30 is admitted. 22 (SoundExchange Exhibit 30 was admitted 23 into evidence.) 24 BY MR. CHOUDHURY: 25 Q. Mr. Van Arman, what is the subject of

- 1 your written rebuttal testimony?
- 2 A. This rebuttal testimony is in response
- 3 to the previous testimony in this rate proceeding
- 4 and specifically addresses the Pandora-Merlin
- 5 agreement.
- 6 Q. Let me ask you: How do you know about
- 7 the Pandora-Merlin license?
- 8 A. My companies received an opt-in notice
- 9 from Merlin outlining the deal terms and as an
- 10 observer on the Merlin board, I was part of higher
- 11 level discussions about the Pandora-Merlin
- 12 agreement.
- MR. CHOUDHURY: Mr. Nichols, if you
- 14 could put up the slide.
- 15 BY MR. CHOUDHURY:
- 16 Q. Mr. Van Arman, if you could take a look
- 17 at the slide. Is this an accurate summary at a
- 18 high level of the points discussed in your written
- 19 testimony?
- 20 A. Yes.
- Q. So let's discuss. Mr. Van Arman, if
- 22 you did not opt in to the Pandora-Merlin license,
- 23 would Pandora have access to your label's
- 24 repertoire?
- 25 A. Yes, they would.

7152 How would may have such access? 1 Q. 2 Α. They would be able to use the statutory license to use our repertoire. So that statutory license, would that set the rates and terms for your relationship absent a deal? 7 Α. Yes, they would be paying the statutory Pureplay rates. 9 Q. So when you opted in to the license, how did you intend to affect the relationship 11 between your labels and Pandora? 12 Α. It was -- from our perspective, it was 13 going to be a modification to the statutory license 14 that would otherwise prevail. 15 And in the absence of a statutory license, would you have opted in to the 17 Pandora-Merlin license? 18 No, we would not. 19 Q. So when you were here last time, you were asked about whether you would agree to a 21 license that included play sharing. 22 Do you recall that? 23 Α. I do. 24 Q. What was the example of the license you 25 were referring to there?

7153 1 Α. I was referring to the Pandora-Merlin agreement. 3 And what is the play-share incentive in Q. that license? 5 My understanding of the play-share incentive is that Pandora --7 Q. Hold on, Mr. Van Arman. 8 MR. CHOUDHURY: If we're going to talk 9 about the specifics of the license, we should go 10 into restricted session. 11 CHIEF JUDGE BARNETT: I think that is a 12 good plan. Anyone in the courtroom who has not 13 signed the nondisclosure certificate, please wait outside. 14 15 MR. LARSON: If I could just ask: 16 this just Merlin restricted? Or I mean, I guess, 17 can one of our Pandora clients --18 MR. CHOUDHURY: I think your Pandora 19 client can stay. 20 MR. LARSON: Thank you. 21 MR. CHOUDHURY: And I will wave the bat 22 signal if that is not the case. 23 (THIS ENDS PUBLIC SESSION) 24 (RESTRICTED SESSION BOUND 25 SEPARATELY)

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7185 (THIS BEGINS PUBLIC SESSION)

- 2 CHIEF JUDGE BARNETT: You remain under
- 3 oath or affirmation. Please be seated.
- 4 AARON HARRISON,
- 5 being first duly sworn, to tell the truth, the
- 6 whole truth and nothing but the truth, testified as
- 7 follows:

- MR. HANSEN: Your Honor, Mr. Thorne was
- 9 going to cross-examine Mr. Harrison. I can stand
- 10 in for him. If you take the break sooner rather
- 11 than later, that will be helpful for us.
- MR. POMERANTZ: And I agree with Mr.
- 13 Hansen that this has gone pretty fast, faster than
- 14 we thought this morning. Good news for all of us.
- 15 I think after Mr. Harrison, we only have Mr. Cutler
- 16 left for today, and I -- last I spoke with Mr.
- 17 Hansen about it, that he was going to be available
- 18 this afternoon and not this morning, so I think we
- 19 are probably in a very comfortable schedule for
- 20 today. If that is correct.
- 21 MR. HANSEN: I think that is correct,
- 22 Your Honor.
- JUDGE STRICKLER: Who is up tomorrow?
- MR. POMERANTZ: We only have two, Mr.
- 25 Wilcox and Mr. Huppe.

7186 1 CHIEF JUDGE BARNETT: We will take our recess. It's not fair. I'm certain you can do a stellar job, Mr. Hansen, but since Mr. Thorne is the one who specifically prepared, we will wait for 5 him. We will take 15 minutes and decide what we will do. 7 MS. LEMOINE: Thank you, Your Honor. (A short recess was taken.) 9 CHIEF JUDGE BARNETT: Please be seated. 10 MR. POMERANTZ: Your Honor, while we're 11 going to get the witness, can I take care of a couple of housekeeping matters on our end? 13 CHIEF JUDGE BARNETT: Surely. 14 MR. POMERANTZ: We have agreed with all 15 of the other parties to submit three of our witnesses in writing along with their -- with their 17 written testimony along with their appended 18 exhibits. 19 I'd like to offer those -- the 20 testimony and appended exhibits into evidence now. 21 CHIEF JUDGE BARNETT: All right. 22 MR. POMERANTZ: We've cleared this with 23 the other parties. 24 Those are the written testimony and appended exhibits of Mr. Foster, Ms. Roberts and 25

7187 Professor Reisman. 2 And they would be the following exhibits: SoundExchange Exhibit 6, SoundExchange 3 Exhibit 16, SoundExchange Exhibit 126, 5 SoundExchange Exhibit 18. All the rest of these are SoundExchange exhibits: 164 through 172. 7 CHIEF JUDGE BARNETT: Thank you. 8 Hearing no objection, those exhibits will be admitted and that testimony submitted. 10 (SoundExhange Exhibit Nos. 6, 16, 126, 11 18, 164-172 were admitted into evidence.) 12 MR. POMERANTZ: Thank you, Your Honor. 13 One other thing is I think Judge Strickler, a few days ago when Mr. Kooker was here, 14 15 had asked for hard copies of some of the Sony 16 agreements that were part of Exhibit 80. 17 JUDGE STRICKLER: That was in my conversations with Mr. Klaus. 18 19 MR. POMERANTZ: Yes. 20 JUDGE STRICKLER: Right. 21 MR. POMERANTZ: Yes. And we've cleared 22 these with the other parties. They're fine with us 23 submitting these. So I just wanted to hand these 24 up to you. 25 JUDGE STRICKLER: Thank you very much.

7188 1 MR. POMERANTZ: They've already been previously admitted into evidence. 3 CHIEF JUDGE BARNETT: Thank you. 4 MR. POMERANTZ: Your Honor, one other 5 thing Mr. Joseph reminded me. We just admitted into evidence SoundExchange Exhibit 168. And I just wanted to note for the record that that same document was previously admitted as SoundExchange Exhibit 269. 10 CHIEF JUDGE BARNETT: In its entirety? 11 They are exactly the same? 12 MR. POMERANTZ: Mr. Joseph and I both 13 think so. And I'm told that they are. 14 CHIEF JUDGE BARNETT: Okay. Thank you. 15 MS. LEMOINE: I'm going to begin with 16 Mr. Harrison and go very quickly into restricted 17 session. So perhaps we should just close the 18 courtroom. 19 CHIEF JUDGE BARNETT: Well, try having to do what you can with the room open, Ms. LeMoine. 20 21 MS. LEMOINE: Sure. Of course. 22 CHIEF JUDGE BARNETT: I think we're 23 ready now. 24 MS. LEMOINE: All right. 25 DIRECT EXAMINATION BY COUNSEL FOR SOUNDEXCHANGE

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1	BY MS. LEMOINE:	
2	Q. Good morning, Mr. Harrison.	
3	A. Good morning.	
4	Q. Mr. Harrison, you've already testified	
5	in the direct phase of this proceeding; is that	
6	right?	
7	A. Yes.	
8	Q. Can you please remind the judges of	
9	what you do at Universal Music Group?	
10	A. Yes. I'm senior president of business	
11	and legal affairs at Universal. And I focus on	
12	negotiating deals with the digital music services	
13	for the use of our entire catalog.	
14	Q. And if you could open your binder to	
15	your Tabs 1 through 7 in there.	
16	Is that your written rebuttal testimony	
17	and the exhibits that you attach to it?	
18	A. Yes, it is.	
19	MS. LEMOINE: Your Honor, at this time	
20	we'd move to admit those Tabs 1 through 7, which	
21	are SX Exhibits 25, 81 to 86 and then 88.	
22	MR. THORNE: Objection on Exhibit 88,	
23	Your Honor. It's double or triple hearsay.	
24	CHIEF JUDGE BARNETT: Ms. LeMoine, was	
25	this an exhibit to the written testimony or a	

7190 separate exhibit? 2 MS. LEMOINE: This was an exhibit to the written testimony. 4 And I just want to understand that a little better. Which portion --5 6 MR. THORNE: Your Honor, SoundExchange 7 Exhibit 88 appears to be something that someone told Mr. Harrison who was told by somebody else told by somebody else that came from iHeart. 10 And there's no indicia of reliability. 11 I do not think there's any proof to the thing that Ms. LeMoine is trying to get in. 13 MS. LEMOINE: Your Honor, this is something that -- I guess that's true. It is hearsay because it's to the extent Universal is 15 reporting what iHeart told Universal. 17 Is that your objection? 18 Yeah. Then I -- but Your Honor has 19 discretion to consider hearsay in this proceeding 20 to the extent you find it relevant and appropriate. 21 CHIEF JUDGE BARNETT: I think 22 appropriate is the --23 MS. LEMOINE: Is the key. 24 CHIEF JUDGE BARNETT: -- operative 25 word. And how would you describe this as

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- 1 appropriate, Ms. LeMoine?
- MS. LEMOINE: Mr. Harrison offers it as
- 3 part of his rebuttal testimony as an example of the
- 4 back-and-forth that went on regarding the Clear
- 5 Channel negotiations.
- But -- so he offers it as an example of
- 7 what Clear Channel had offered and what -- how
- 8 Universal responded and particularly how the
- 9 promotions department had raised issues about the
- 10 deal.
- 11 MR. THORNE: Your Honor, Mr. Harrison
- 12 didn't even hear anything from iHeart. His
- 13 correspondent heard it from somebody else who heard
- 14 it from somebody else.
- 15 His immediate correspondent says at the
- 16 bottom: "I do not think there is any proof to it."
- 17 And it doesn't have the indicia of
- 18 reliability that we would expect.
- 19 CHIEF JUDGE BARNETT: 88 is refused.
- 20 And the remaining exhibits are admitted.
- MS. LEMOINE: Thank you, Your Honor.
- 22 (SoundExchange Exhibit Nos. 25, 81-86
- 23 were admitted into evidence.)
- 24 BY MS. LEMOINE:
- Q. Mr. Harrison, have you had an

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1	opportunity to review your testimony?	7192
2	A. Yes.	
3	Q. Do you have any corrections or updates	
4	to your testimony at this time?	
5	A. The only update is that the Rhapsody	
6	Radio term sheet, which is Tab 2, has now been	
7	memorialized into an amendment which reflects the	
8	same terms but is just now an amendment to the	
9	overall subscription agreement.	
10	MS. LEMOINE: So let's just discuss a	
11	few points you raise in your rebuttal testimony.	
12	I think at this time I'm going to have	
13	to go to restricted.	
14	CHIEF JUDGE BARNETT: Those of you in	
15	the hearing room who have not signed the	
16	nondisclosure certificate please wait outside.	
17	(THIS ENDS PUBLIC SESSION)	
18	(RESTRICTED SESSION BOUND SEPARATELY)	
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7232 1 (THIS BEGINS PUBLIC SESSION) 2 CHIEF JUDGE BARNETT: Good afternoon. Please be seated, all except the witness. STEVEN CUTLER, 4 being first duly sworn, to tell the truth, the whole truth and nothing but the truth, testified as 7 follows: 8 DIRECT EXAMINATION BY COUNSEL FOR IHEARTMEDIA BY MR. THORNE: 10 Mr. Cutler, would you please state your name and spell your last name. 11 12 Α. Sure. Steven Cutler, C-U-T-L-E-R. 13 Q. Is that Steven with a V? 14 Α. Steven with a V. 15 MR. THORNE: Your Honors, this will be public at least until we get to the questions about 16 17 details that are restricted. 18 CHIEF JUDGE BARNETT: Okay. 19 BY MR. THORNE: 20 0. Mr. Cutler, what is your title? 21 My title is executive vice president, Α. 22 business development and corporate strategy at 23 iHeartMedia. 24 Q. How long have you been in that 25 position?

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	1	A. About three and a half years.		
	2	Q. What does your position involve?		
:	3	A. So I essentially work on key topics for		
ł	4	the CEO, so it can range from strategic		
	5	transactions, sometimes working on cost		
	6	initiatives, putting together materials for our		
	7	board of directors or investors, but it can vary a		
	8	little bit depending on how his priorities shift.		
	9	Q. Does that responsibility include		
	10	helping control licensing costs?		
	11	A. Yes, it does.		
	12	Q. Is it important to control licensing		
	13	costs?		
	14	A. For us, it is very important.		
	15	Q. Why is that?		
	16	A. Just as it stands right now, our		
	17	digital business does not have a sustainable set of		
	18	economics.		
	19	Q. Would you please		
	20	MR. THORNE: Your Honors, you have in		
	21	front of you a thickish binder. The good news is		
	22	we're not going to go through very much of it.		
	23	JUDGE STRICKLER: Begging the question,		
	24	why do we have it?		
	25	MR. THORNE: This is Mr. Cutler's		

7234 written testimony and all of the exhibits that were originally attached to it -- many of them have already been entered into evidence, so we're not going to move very much more in. 5 BY MR. THORNE: 6 Mr. Cutler, would you look at the first tab which is iHeart Exhibit 3338. 8 Α. Okay. 9 Q. Do you recognize that? 10 Yes. This is my testimony. 11 Q. Is that your signature on the back page? 13 Α. Yes, it is. 14 Is your testimony still correct? 15 Yes, it is. 16 MR. THORNE: We offer iHeart Exhibit 17 3338. 18 MR. CHOUDHURY: No objection. 19 CHIEF JUDGE BARNETT: 3338 is admitted. 20 (iHeartMedia Exhibit 3338 was admitted 21 into evidence.) 22 BY MR. THORNE: 23 Q. Mr. Cutler, would you look at briefly, 24 just thumb through the other tabs in your binder. 25 Are those the other exhibits -- are

7235 those exhibits things that were attached to your written testimony? 3 Yes. Let me just sort of flip through Α. as you said, but yes. 5 MR. THORNE: Your Honors, as I mentioned, many of these have already been admitted into evidence. We would offer now Exhibits 3339, 8 3341, 3346, 3348 and 3350. 9 MR. CHOUDHURY: No objection. 10 CHIEF JUDGE BARNETT: Those exhibits 11 are admitted. 12 I'm sorry. I don't have 3346. 13 MR. THORNE: They are in the same order as they were attached to his testimony. 3346, for 14 15 example, I think it is third from the last. 16 Tab 31. 17 CHIEF JUDGE BARNETT: Thank you. Got 18 it. Thank you. 19 MR. THORNE: Those exhibits are 20 admitted, Your Honor? 21 CHIEF JUDGE BARNETT: Yes, they are. 22 (iHeartMedia Exhibit 3339 was admitted into evidence.) 23 24 (iHeartMedia Exhibit 3341 was admitted 25 into evidence.)

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	1	(iHeartMedia Exhibit 3346 was admitted
	2	<pre>into evidence.)</pre>
	3	(iHeartMedia Exhibit 3348 was admitted
	4	<pre>into evidence.)</pre>
	5	(iHeartMedia Exhibit 3350 was admitted
	6	<pre>into evidence.)</pre>
	7	BY MR. THORNE:
	8	Q. Mr. Cutler, you stated in your written
	9	testimony that iHeart's primary strategy for
	10	reaching across music licensing is to pursue direct
	11	licenses with record labels.
	12	Could you tell us a little bit about
	13	that?
	14	A. Sure. It was, and continues to be a
	15	primary way that we are trying to make the
	16	economics suitable for this business, that we can
	17	essentially promote the business, grow the business
	18	and invest in the business.
	19	Q. Have you attempted to negotiate direct
	20	licenses with some of the labels?
	21	A. Yes, we have.
	22	Q. Can you briefly describe who you
	23	negotiated with and where, if anyplace, you have
	24	been successful?
	25	A. Sure. So our first deal that we signed
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- 1 with was an independent label, Big Machine Records,
- 2 a pretty significant independent label, Taylor
- 3 Swift, a number of other well-known artists on that
- 4 label. We subsequently signed a deal with Glass
- 5 Notes, also I think a pretty notable independent
- 6 label, and we subsequently signed -- I want to say
- 7 25 additional independent labels and we also signed
- 8 a deal, a direct deal with Warner Music Group,
- 9 which, you know, in our mind, was a tremendous
- 10 success getting all of that done.
- 11 Q. Just for the judges' reference, could
- 12 you look in the front pocket of your binder.
- This is iHeart Exhibit 3034, one of the
- 14 pages from Professor Fischel's testimony. This is
- 15 already in evidence, but I thought this might be
- 16 the quickest way to take a look at it.
- 17 Could you look at that list, Mr.
- 18 Cutler, and tell me, are these the independent
- 19 record label deals that you have?
- 20 A. Yes, that's correct.
- Q. Were you personally involved in
- 22 negotiating these independent record label deals?
- 23 A. I have a team but I was involved in
- 24 every one of them.
- Q. What about the Warner deal? Were you

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- involved in that? 2 Α. Yes, I was. 3 Q. So what was the basic -- I don't want to oversimplify this, but what was the basic idea for these deals? Did you offer something that was attractive? Did they offer something to you that 7 was attractive? So the basic idea was, in exchange for 8 9 relief on royalty payments, we agreed and ultimately did play these music labels tracks more 10 11 digitally, and so they in return received, you know, greater amounts of promotion and because of 13 the way the deals work, even though the rate may have been lower, the additional plays actually 14 15 resulted in more money being paid to the labels. 16 So, you know, in our minds, it was a 17 win-win. We were able to achieve lower royalty 18 costs. The labels were able to get greater 19 promotion for their artists while also making more 20 money in the end.
- JUDGE STRICKLER: Mr. Cutler, good
- 22 afternoon. Question for you. By playing more at
- 23 lower rates for these 27 record labels, did you
- 24 therefore play other record labels less?
- THE WITNESS: Well, you know, it is --

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a question I think you are getting at is share versus overall volume. 3 JUDGE STRICKLER: I meant share, yes. THE WITNESS: Certainly, the share has 4 to -- its math has to add up to a hundred, so if someone goes from 20 to 30, the rest of the pool 6 7 must -- those ten points must come from somewhere 8 else, but the thing that we found was that is that after you are able to put enough of the catalog 10 into this kind of economic framework, you feel good 11 about promoting the entire service, so the whole of the entire service, the volume of the entire 13 service goes up, so even folks who maybe didn't do 14 a direct deal may actually be getting paid more as 15 well, just because the entire service has gone up 16 even if their share has gone down. 17 JUDGE STRICKLER: Why doesn't the 18 entire service go up as a consequence of having 19 these play share or steering arrangements? 20 THE WITNESS: It's a question of having 21 enough of -- I want to say that between the 22 independent labels and Warner, particularly after we did some of this boosting that I am talking 24 about, you know, a big chunk of our plays were through this direct licensing economics, which

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- 1 essentially gives us the freedom to talk about the
- 2 service on the air, promote the service on the air,
- 3 knowing that such a large portion of the content
- 4 has these kind of favorable economics whereas
- 5 before, you know, if we had one deal with Big
- 6 Machine, okay, that is a start, but that is two
- 7 percent of your plays, so do you want to sing from
- 8 the treetops about promoting your service if you
- 9 only have two percent.
- 10 JUDGE STRICKLER: Are you saying you
- 11 have enough money, more money left over in the
- 12 budget to promote the service, because these
- 13 agreements are win-wins, the labels get more money,
- 14 you pay out less overall because you are paying out
- 15 less to other labels, and therefore, there is money
- 16 left over to promote and grow the entire service?
- 17 THE WITNESS: You know, it is an
- 18 interesting way to think about it. I don't think
- 19 about it exactly that way, but you are right.
- 20 There is, you know, we have saved money and -- but
- 21 we have so many radio stations and we talk about
- 22 the service so much on air that we wouldn't really
- 23 spend that savings to go market the service, but
- 24 really, what it would help us do is understand,
- 25 wait a minute, all of a sudden, the service now has

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- 1 sustainable economics, we can feel good about
- 2 marketing it, we can go out and promote it. We can
- 3 have another music festival and tell the public
- 4 about our service.
- 5 JUDGE STRICKLER: Have you received any
- 6 responses or -- I'll leave it at that.
- 7 Have you received any responses from
- 8 record labels that did not enter into these
- 9 agreements, that have been disappointed by reduced
- 10 share or expressed disappointment?
- 11 THE WITNESS: You know, I'm not -- I
- 12 don't explicitly -- I have not received any mail
- 13 from any music labels who have not done a deal with
- 14 us saying they are horribly disappointed with
- 15 iHeartMedia.
- By the way, I should mention as a, you
- 17 know, an aside to that, you know, we went and
- 18 talked to really everyone so this wasn't meant to
- 19 be an exclusionary exercise where, you know, we
- 20 were going to say some people were not, you know,
- 21 available to do it with.
- JUDGE STRICKLER: Thank you.
- BY MR. THORNE:
- Q. Following up on Judge Strickler's
- 25 question, an earlier witness told us that iHeart

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1	attempted t	o reach a deal with Universal; is that	
2	correct?		
3	A.	Yes.	
4	Q.	And did that succeed or fail?	
5	Α.	We did not reach an agreement with	
6	Universal.		
7		MR. CHOUDHURY: Objection, Your Honor.	
8	There is no	thing in the testimony about approaching	
9	Universal.		
10		MR. THORNE: Just following up on Judge	
11	Strickler's	question, but I'll withdraw the	
12	question.		
13		CHIEF JUDGE BARNETT: Thank you.	
14		BY MR. THORNE:	
15	Q.	Mr. Cutler, talk about the contracts	
16	for a secon	d. I want to take it in two batches,	
17	the independ	dents and the Warner contract. Do the	
18	independent:	s	
19		CHIEF JUDGE BARNETT: Mr. Thorne, I am	
20	having diff.	iculty hearing you. If you could put	
21	that more d	irectly in front of you.	
22		MR. THORNE: Is that better, Your	
23	Honor?		
24		CHIEF JUDGE BARNETT: A little bit.	
25	And if you	could speak up.	

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1	MR. THORNE: Will do.
2	BY MR. THORNE:
3	Q. Do the independent contracts require
4	iHeart to play their music more?
5	A. None of the contracts actually require
6	us to play the content more. The contracts are
7	actually designed so that we are economically
8	incentivized to play the tracks more.
9	Q. What about the Warner contract? Does
10	that require you to play Warner music more?
11	A. That one also does not require it, but
12	what it does is, it says that we will pay up to a
13	certain boosted level on one part of the service,
14	so not to sorry, if it is too much detail, it
15	doesn't require us to play, but it requires us to
16	pay, which creates that incentive that I was
17	mentioning to actually, if you are going pay for
18	it, you should be playing it.
19	Q. And the Warner contract, does that
20	require you to play sorry, I just asked that
21	question. Good. I'll move on.
22	How much more do you expect to play the
23	independents and Warner music?
24	A. So our target was to boost the share of
25	these partners' plays by 50 percent.

7244 That is both Warner and the 1 Q. independents? Correct. 3 Α. Does that cover your simulcast service only or your custom service only or both? 6 Α. It's both. 7 0. So is the Warner share boost that you were expecting exactly 50 percent? 9 Α. It is a -- Warner is a little bit more. 10 What we put in the contract is that we would pay on 11 one side of the deal for a share of 31 and a half percent recognizing that they were starting at 20. 13 MR. CHOUDHURY: Your Honor, we are 14 getting into confidential terms including Warner 15 I don't think this should be done in open 16 session. 17 MR. THORNE: We should probably close the courtroom for this. 19 CHIEF JUDGE BARNETT: We are going to 20 close the hearing room for this session, for this 21 portion of the testimony. 22 (THIS ENDS PUBLIC SESSION) 23 (RESTRICTED SESSION BOUND SEPARATELY) 24 25

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1	CERTIFICATE OF COURT REPORTER
2	
3	I, Bonnie L. Russo, do hereby certify that the
4	foregoing transcript is a true record of the
5	proceedings to the best of my ability, that I am
6	not related to or employed by any of the parties
7	involved in these proceedings, and, further, that I
8	am not a relative or employee of any attorney or
9	counsel employed by the parties hereto, or
10	financially interested in the proceedings.
11	
12	Sonnie L. Russo
13	Notary Public
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15	My Commission Expires:
16	May 16, 2016
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